



Get to Know Your Phone

htc one® (M8)

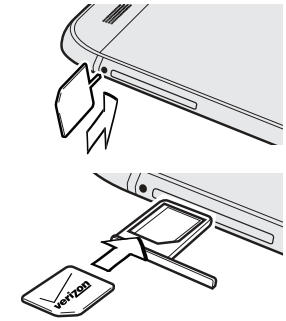
Setting Up Your Phone

Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

Step 1. Insert the SIM Card

With the phone facing up, insert the tip of the tray eject tool into the small hole next to the SIM card tray slot. Push the tip into the hole to eject the SIM card tray.

Pull out the SIM card tray. With the gold contacts facing down, place the SIM card into the tray. Re-insert the tray into the slot.

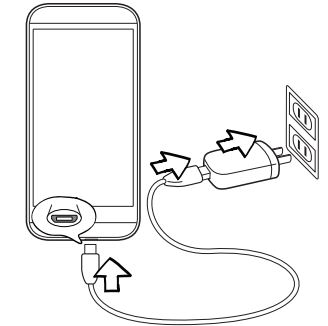


Step 2. Charge the Phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the USB connector.

Insert the other end into the power adapter, and then plug the power adapter into an electrical outlet.



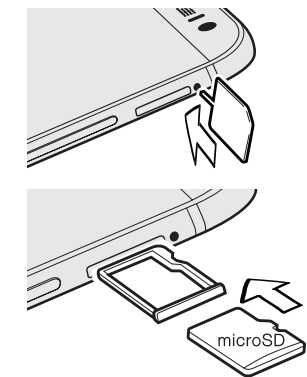
WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

Optional: Insert the microSD Card

With the phone facing up, insert the tip of the tray eject tool into the small hole next to the microSD™ card tray slot. Push the tip into the hole to eject the microSD card tray.

Pull out the microSD card tray. With the gold contacts facing down, place the microSD card into the tray. Re-insert the tray into the slot.

NOTE: The microSD card is sold separately.



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

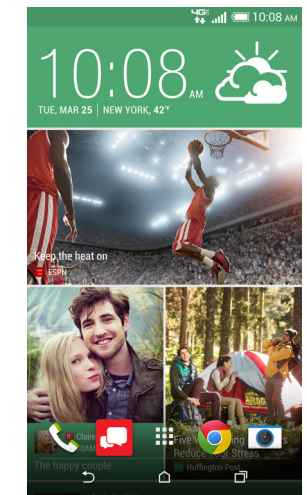
Using Your Phone

Turning Your Phone On/Off

Press the POWER button until the phone vibrates.

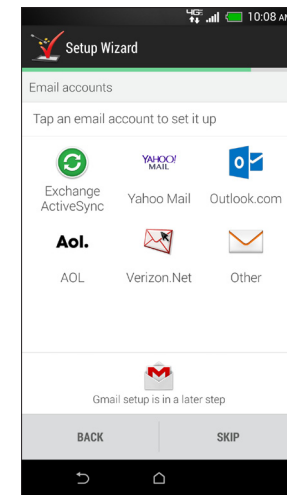
Press and hold the POWER button for a few seconds, and then tap **Power off**.

Home Screen



Setup Wizard

When you turn on your phone for the first time, you have the option to quickly set up email accounts, sync contacts that you have backed up with Verizon Cloud, turn on location services, and more. Simply follow the onscreen instructions to complete the initial setup of your phone.



Locking and Unlocking Your Phone

Prevent accidental button presses by locking your phone.

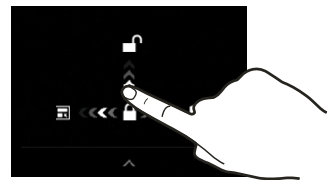
To set up a screen lock pattern, numeric PIN, or other means of helping to secure your phone:

1. With two fingers, swipe down from the Status Bar to open Quick settings.
2. Tap **Settings** > **Security** > **Screen lock**.

To lock your phone, briefly press the POWER button. The phone automatically locks after it has been idle for some time.

To unlock your phone, do either of the following:

- Swipe up to unlock the screen, swipe right to go directly to HTC BlinkFeed™, or swipe left to go to the Home widget panel.
- Press and hold the lock icon, and then drag it up, right, or left.



Using the Touch Screen

Use touch gestures to move around the screen, open menus, select items, zoom in or out on web pages, and more.

Tap— Tap the screen with your finger when you want to select onscreen items or press onscreen buttons.

Touch and hold— To open the available options for an item, just touch and hold the item.

Swipe or slide— Quickly swipe your finger across the screen to go to other Home pages or to other tabs. Swipe vertically to scroll through documents or browse feeds.

Drag— Touch and hold the item before sliding your finger across the screen. Release when you reach the target position.

Slide two fingers together/apart—Slide two fingers together/apart to zoom out/zoom in on a photo or a web page.



Making a Call

1. On the Home screen, tap .
2. Enter the number you want to call or the first letters of the contact's name.
3. Tap **Call** or tap the name of the contact from a list of matches.

Receiving a Call

Tap **Answer**. If the display is locked, drag  upwards.

Setting Up Voice Mail

1. On the Home screen, tap .
2. Dial *86 and tap **Call**.
3. When you hear a greeting, tap # to interrupt.
4. Follow the setup instructions.

Checking Voice Mail

From your phone, dial *86 and press **Call**. From other phones, enter your wireless number.

1. When you hear a greeting, tap # to interrupt.
2. Follow the prompts.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

Sending a Text

1. On the Homescreen, tap .
2. Tap .
3. Tap  and enter a contact's name.
4. Enter a text message in the text box, and tap **Send**.

Taking Photos

1. On the Home screen, tap .
2. Point the camera at what you want to capture. The camera adjusts the focus automatically as you move it.
3. Tap  to take the photo.

Setting Up Email

1. With two fingers, swipe down from the Status Bar to go to Quick settings.
2. Tap  > **Accounts & sync** > +.
3. Tap the email account you want to add.
4. Enter your email address and password.
5. Follow the onscreen instructions.

Viewing Your Apps

1. From the Home screen, tap .
2. Browse through your apps, or tap  to search for an app.
3. Tap the app to open it.

Google Play™ Store

From the Home screen, tap . Sign in using your Google™ account. You can browse or search for an app.

Adding Apps

1. From the Home screen, tap .
2. Tap an app that you like.
3. Tap **Install** or the price button. Review which settings the app will have access to.
4. Tap **Accept** to download and install the app.

Removing Apps

1. From the Home screen, tap .
2. Press and hold the app, and drag it to **Uninstall**.

Isis Mobile Wallet

Now you can pay with your phone. Isis Mobile Wallet® holds virtual versions of many things your existing wallet does, including your credit cards from participating providers. Learn more at verizonwireless.com/isis.

Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision or hearing, or reduced dexterity.

1. With two fingers, swipe down from the Status Bar to open Quick settings.
2. Tap  > **Accessibility** and choose the accessibility settings you want to use.

Using TalkBack

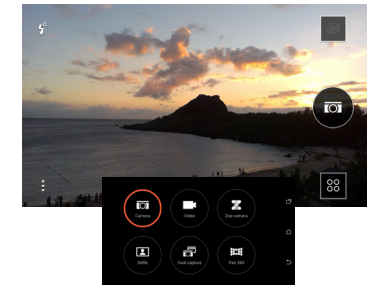
TalkBack provides screen reading to assist blind and low vision users.

1. In **Settings** > **Accessibility**, tap **TalkBack**.
2. Tap the **On/Off** switch to turn TalkBack on.
3. Follow the setup instructions.
4. Tap  > **Settings** to adjust the TalkBack settings.

NOTE: When TalkBack is on, double-tap when you hear the item you want. (You can change to single-tap in Settings.)

Camera

HTC One® gives you a variety of capture modes to use—from the basic ones for taking regular photos and videos to advanced modes such as Pan 360.



Zoe Camera Mode

Zoe™ camera mode lets you take photos, videos, and burst shots. Take different types of shots depending on how long you touch and hold the onscreen button.

- Tap  to take a photo.
- Touch and hold  for up to 3 seconds to capture a short video clip along with burst shots.
- Touch and hold  for more than 3 seconds until you see the word “Locked” appear beside the shutter to also record a longer video.

Support & More

My Verizon App



Manage your account, track your usage, edit account information, pay your bill and more.

Get Help Using Your Phone



Get information on how to use your phone in the Help app. Go to Tips & Help to check out walkthroughs and how-to videos.



From your computer, visit support.vzw.com/phones.



Customer Service

Call (800) 922-0204.

Follow us @VZWSupport. 



More Information

Download a User Guide from support.vzw.com/phones or call (866) 449-8358 to order a copy.

Customer Information

Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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